



IMPORTANT CHANGES

Dear Customer

If you use our increased liability cover service, then please see the changes to APC's transit liability cover, a full review has now been conducted and the following changes will take effect from 1st May 2016.

- **Standard liability cover** upto a maximum of £100 per consignment regardless of weight for all parcel services (excluding lightweight services and exclusions in 9.1.a APC conditions of carriage). Claims will be paid on the lesser of the cost/repair of the goods up to the value of £100.
- **Standard liability cover** of a maximum of £50 per consignment for Mail Packs, Courier Packs and Lightweight services. Claims will be paid on the lesser of cost/repair of the goods up to a value of £50.
- There will be **no excess** charge on either of these standard liability covers.
- Increased liability cover will increase to £3.50 per £1000 worth of cover.
- All other terms will remain the same.

In light of the changes to the limitations, APC will also be reviewing their Conditions of Carriage and will be releasing a revised bespoke set of Conditions of Carriage shortly.

Should you require any further clarification regarding these changes then please do not hesitate to contact customerservice@pgsglobal.co.uk or sales@pgsglobal.co.uk

Kind Regards
PGS GLOBAL LOGISTICS LIMITED

Birmingham Head Office

248 Mackadown Lane
Kitts Green
Birmingham B33 0LE

T0121 783 0202 **F**0121 783 3636

E info@pgsglobal.co.uk

Dudley Depot

Building 25, First Avenue
Pensnett Trading Estate
Kingswinford DY6 7TY

T01384 271 702 **F**01384 400 564

E dudley@pgsglobal.co.uk

Worcester Depot

Unit 25, F&G Northbank
Berry Hill Industrial Estate
Droitwich WR9 9AU

T01905 794 300 **F**01905 799 858

E worcester@pgsglobal.co.uk